



WWW.BUSPATROL.COM

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These Terms and Conditions (“Terms”) constitute a legally binding agreement made between you, whether personally or on behalf of an entity (“you”) and BusPatrol America LLC and its affiliates (“BusPatrol,” “we,” “us,” or “our”), that govern your access to and right to use of websites and applications related, linked, or otherwise connected thereto (collectively, the “Websites”).

Supplemental terms and conditions or documents that may be posted on the Websites from time to time are hereby expressly incorporated by reference into these Terms. We reserve the right, in our sole discretion, to make changes or modifications to these Terms and the Websites at any time. If we believe the changes or modifications are material, we will post the changes on this page and will indicate at the top of this page the date these Terms were last revised. We may also notify you in an email notification or through other reasonable means. YOUR CONTINUED ACCESS TO THE SERVICES AFTER THE DATE OF ANY SUCH CHANGES TO THESE TERMS BECOMES EFFECTIVE CONSTITUTES YOUR ACCEPTANCE OF THE CHANGES. IF YOU DO NOT AGREE TO ANY CHANGES OR THESE TERMS, YOU MUST DISCONTINUE USE OF OUR WEBSITES IMMEDIATELY.

For details on how BusPatrol collects and processes your information through our Websites, please see our [Privacy Notice](#). The BusPatrol Privacy Notice forms a part of these Terms. Information sent to BusPatrol via the Websites may not be encrypted. BusPatrol does not guarantee security of the information and you acknowledge that BusPatrol will not be responsible or liable for any expenses, losses, damages, or costs you may incur as a result of any viruses or corruption to your computer or property by use of or access to the Websites through the Internet.

1. USER REPRESENTATIONS

By using the Websites, you represent, warrant and covenant that:

- (a) you have the legal capacity and you agree to comply with these Terms;
- (b) information submitted by you will be true, accurate, current, and complete;
- (c) you will not access the Websites through automated or non-human means, whether through a bot, script, or otherwise;
- (d) you will not use the Websites for any illegal or unauthorized purpose; and
- (e) your use of the Websites will not violate any applicable law or regulation.

If you provide any information that is untrue, inaccurate, not current, or incomplete, or fail to update any information on a timely basis, or if we have reason to believe that information you provided is not current, untrue, inaccurate, or incomplete, we have the right to suspend or terminate your access and refuse any and all current or future use

of the Websites (or any portion thereof). We also retain the right, in our sole discretion, to suspend or terminate your use, as reasonably necessary to investigate or stop illegal, fraudulent, or suspicious activities.

2. PROHIBITED ACTIVITIES

You may not access or use the Websites for any purpose other than that for which we make the Websites available.

As a user of the Websites, you agree not to:

System, Integrity & Security

- (a) Interfere with, disrupt, or create an undue burden on the Websites or any servers, networks, or systems connected to the Websites
- (b) Circumvent, disable, or bypass any security features, access controls, or protective measures of the Websites, or attempt to probe, scan, or test the vulnerability of the Websites or gain unauthorized access to any systems or networks
- (c) Upload, transmit, or introduce any viruses, malware, spyware, worms, Trojan horses, or other harmful, malicious, or disruptive code or technology
- (d) Alter, modify, or tamper with any part of the Websites or its underlying functionality

Automated Access & Data Collection

- (e) Use any automated system, robot, spider, scraper, or data mining tool to access, monitor, copy, or extract data or Content from the Websites, or systematically retrieve data to create any collection, compilation, or database without our written permission
- (f) Access, collect, or store personal information about other users or individuals from the Websites without authorization, or use such information for unauthorized purposes including unsolicited marketing or spam

Misuse of Information & Content

- (g) Remove, alter, or obscure any copyright, trademark, or other proprietary rights notices from any Content
- (h) Frame or mirror any portion of the Websites, or incorporate Websites Content into any other website, application, or service without our express written permission
- (i) Upload, post, or transmit any material that infringes upon copyright, trademark, or other intellectual property or proprietary rights of any third party

Fraud & Misrepresentation

- (j) Impersonate any person or entity, misrepresent your affiliation with any person or entity, or engage in fraudulent or deceptive practices, including attempts to obtain unauthorized access to accounts or sensitive information
- (k) Provide false, inaccurate, or misleading information, or create accounts under false pretenses or using automated means
- (l) Make improper use of our customer support services, submit false reports of abuse or misconduct, or otherwise abuse our support channels

Competitive & Commercial Misuse

- (m) Access or use the Websites to build a competitive product or service, conduct competitive analysis or benchmarking, reverse engineer our technology or processes, or otherwise use the Websites or Content for any revenue-generating endeavor or commercial enterprise not expressly authorized by us
- (n) Reverse engineer, decompile, disassemble, copy, or adapt any software, code, or technology underlying or accessible through the Websites

Harmful Conduct

- (o) Harass, abuse, threaten, intimidate, or harm any person, including other users, our employees, agents, or representatives
- (p) Use the Websites or any information obtained from the Websites in any manner inconsistent with applicable laws or regulations [
- (q) Engage in any conduct that restricts or inhibits the use of the Websites by others, or that could damage, disable, or impair the proper functioning of the Websites
- (r) Disparage, defame, or otherwise harm the reputation of BusPatrol, the Websites, or our services.

3. CONTACT FORMS AND INQUIRIES

When you submit information through our contact forms or communication channels, you represent that all information is accurate, you have the necessary rights to any materials submitted, and your submission does not infringe third-party rights or violate applicable laws. Submissions may be used for business purposes as described in our Privacy Notice. We are not obligated to maintain confidentiality of non-personal information you submit.

4. CITATION ACCESS

To access citation information, you may need to provide your violation ticket number and vehicle license plate number. You are responsible for maintaining the confidentiality of this information. You agree to;

- (a) provide accurate information
- (b) only access citations for which you are the registered vehicle owner or authorized representative
- (c) notify us of any unauthorized access to your citation information

We reserve the right to deny access or terminate sessions for any reason, including suspected unauthorized access or violations of these Terms.

5. INTELLECTUAL PROPERTY RIGHTS & PROPRIETARY TECHNOLOGY

Unless otherwise indicated, the Websites is our proprietary property and all source code, databases, features and functionality, software, website designs, audio, video, text, images, photographs, graphics and other material on the Websites (collectively, the "Content") and the trademarks, service marks, trade and service names, designs, slogans and logos contained therein (the "Marks") are owned or controlled by us or licensed to us, and are protected by copyright and trademark laws and various other intellectual property rights and unfair competition laws of the United States, foreign jurisdictions, and international conventions. Any use of the Content

or Marks not expressly permitted by these Terms is a breach of these Terms and may violate copyright, trademark, and other laws.

You acknowledge that you do not acquire any ownership rights by accessing or using the Websites or the Content. The Content and the Marks are provided on the Websites “AS IS” for your information and personal use only. Except as expressly provided in these Terms, no part of the Websites and no Content or Marks may be copied, reproduced, aggregated, republished, uploaded, posted, publicly displayed, modified, encoded, translated, transmitted, distributed, sold, licensed, or otherwise exploited for any commercial purpose whatsoever, in whole or in part, without our express prior written permission.

Provided that you are eligible to use the Websites, you are granted a limited license to access and use the Websites and to download or print a copy of any portion of the Content to which you have properly gained access solely for your personal, non-commercial use.

You agree not use the Websites (directly or indirectly) for any unauthorized purpose or to transmit or procure the sending of any advertising or promotional material. We reserve all rights not expressly granted to you in and to the Websites, the Content and the Marks.

The Websites may contain descriptions, specifications, images, and information about BusPatrol's proprietary technology, including our school bus safety camera systems, automated violation detection systems, and related software and hardware. This includes our proprietary artificial intelligence and machine learning algorithms used for automated violation analysis and detection. This technology and related information constitute valuable trade secrets and proprietary information of BusPatrol.

6. COPYRIGHT COMPLAINTS

BusPatrol respects the intellectual property of others, and we ask our users to do the same. If you believe that your work has been copied in a way that constitutes copyright infringement, or that your intellectual property rights have been otherwise violated, you should notify us of your infringement claim in accordance with the procedure set forth below.

We will process notices of alleged infringement and will take appropriate actions under the Digital Millennium Copyright Act (“DMCA”) and other applicable intellectual property laws with respect to any alleged or actual infringement. A notification of claimed copyright infringement should be emailed to BusPatrol's Copyright Agent at info@buspatrol.com (Subject line: “DMCA Takedown Request”). You may also contact us by mail at: BusPatrol America LLC, 8560 Cinder Rd #100, Lorton, VA 22079, USA.

To be processed, the notification must be in writing and contain the following information:

- a description and proof of ownership of the copyright or other intellectual property interest, including but not limited to the registration number and certificate, where applicable;
- an electronic or physical signature of the person authorized to act on behalf of the owner of the copyright or other intellectual property interest;
- a description of the copyrighted work or other intellectual property that you claim has been infringed including a specific link to the alleged infringed content;

- your address, telephone number, and email address;
- a statement by you that you have a good faith belief that the disputed use is not authorized by the copyright or intellectual property owner, its agent, or the law; and
- a statement by you, made under penalty of perjury, that the above information in your Notice is accurate and that you are the copyright or intellectual property owner or authorized to act on the copyright or intellectual property owner's behalf.

Each notice shall be limited to no more than ten individual claims. If said notice includes more than the max number of claims, BusPatrol will only address the first ten in such notice.

7. THIRD-PARTY WEBSITES AND CONTENT

Our Websites may contain (links to third-party websites or resources ("Third-Party Websites")) and may display third-party content. We do not control, endorse, or assume responsibility for any Third-Party Websites or content. When you access Third-Party Websites, you do so at your own risk. You should review the terms of use and privacy policies of any Third-Party Websites you visit. Any interactions, transactions, or disputes you have with third parties accessed through our Websites are solely between you and that third party. We are not liable for any loss or damage arising from your use of Third-Party Websites or third-party content.

8. INDEMNITY AND RELEASE

You agree to release, indemnify and hold BusPatrol and its affiliates and their officers, employees, directors and agents (collectively, "Indemnitees") harmless from any and all losses, damages, expenses, including reasonable attorneys' fees, rights, claims, actions of any kind and injury (including death) arising out of or relating to your use of or connection to the Websites and/or your violation of these Terms or your violation of any rights of another. If you are a California resident, you waive California Civil Code Section 1542, which says: "A general release does not extend to claims which the creditor does not know or suspect to exist in his favor at the time of executing the release, which if known by him must have materially affected his settlement with the debtor." If you are a resident of another jurisdiction, you waive any comparable statute or doctrine.

9. DISCLAIMER OF WARRANTIES

YOUR USE OF THE WEBSITES IS AT YOUR SOLE RISK. THE WEBSITES IS PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS. BUSPATROL EXPRESSLY DISCLAIMS ALL WARRANTIES OF ANY KIND, WHETHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING, BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND NON-INFRINGEMENT.

BUSPATROL MAKES NO WARRANTY THAT (A) THE WEBSITES WILL MEET YOUR REQUIREMENTS, (B) THE WEBSITES WILL BE UNINTERRUPTED, TIMELY, SECURE, OR ERROR-FREE, (C) THE RESULTS THAT MAY BE OBTAINED FROM THE USE OF THE WEBSITES WILL BE ACCURATE OR RELIABLE, OR (D) THE QUALITY OF ANY PRODUCTS, SERVICES, INFORMATION, OR OTHER MATERIAL OBTAINED BY YOU THROUGH THE WEBSITES WILL MEET YOUR EXPECTATIONS.

10. LIMITATION OF LIABILITY

YOU EXPRESSLY UNDERSTAND AND AGREE THAT BUSPATROL WILL NOT BE

LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY DAMAGES, OR DAMAGES FOR LOSS OF PROFITS INCLUDING BUT NOT LIMITED TO, DAMAGES FOR LOSS OF GOODWILL, USE, DATA OR OTHER INTANGIBLE LOSSES (EVEN IF BUSPATROL HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES), WHETHER BASED ON CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE, RESULTING FROM: (A) THE USE OR THE INABILITY TO USE THE WEBSITES; (B) THE COST OF PROCUREMENT OF SUBSTITUTE GOODS AND SERVICES RESULTING FROM ANY GOODS, DATA, INFORMATION OR SERVICES PURCHASED OR OBTAINED OR MESSAGES RECEIVED OR TRANSACTIONS ENTERED INTO THROUGH OR FROM THE WEBSITES; (C) UNAUTHORIZED ACCESS TO OR ALTERATION OF YOUR TRANSMISSIONS OR DATA; (D) STATEMENTS OR CONDUCT OF ANY THIRD PARTY ON THE WEBSITES; OR (E) ANY OTHER MATTER RELATING TO THE WEBSITES. IN NO EVENT WILL BUSPATROL'S TOTAL LIABILITY TO YOU FOR ALL DAMAGES, LOSSES OR CAUSES OF ACTION EXCEED THE AMOUNT YOU HAVE PAID BUSPATROL IN THE LAST SIX (6) MONTHS, OR, IF GREATER, ONE HUNDRED DOLLARS (\$100).

SOME JURISDICTIONS DO NOT ALLOW THE DISCLAIMER OR EXCLUSION OF CERTAIN WARRANTIES OR THE LIMITATION OR EXCLUSION OF LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. ACCORDINGLY, SOME OF THE ABOVE LIMITATIONS SET FORTH ABOVE MAY NOT APPLY TO YOU OR BE ENFORCEABLE WITH RESPECT TO YOU. IF YOU ARE DISSATISFIED WITH ANY PORTION OF THE WEBSITES OR WITH THESE TERMS, YOUR SOLE AND EXCLUSIVE REMEDY IS TO DISCONTINUE USE OF THE WEBSITES.

IF YOU ARE A USER FROM NEW JERSEY, THE FOREGOING SECTIONS TITLED "DISCLAIMER OF WARRANTIES" AND "LIMITATION OF LIABILITY" ARE INTENDED TO BE ONLY AS BROAD AS IS PERMITTED UNDER THE LAWS OF THE STATE OF NEW JERSEY. IF ANY PORTION OF THESE SECTIONS IS HELD TO BE INVALID UNDER THE LAWS OF THE STATE OF NEW JERSEY, THE INVALIDITY OF SUCH PORTION SHALL NOT AFFECT THE VALIDITY OF THE REMAINING PORTIONS OF THE APPLICABLE SECTIONS.

11. DISPUTE RESOLUTION BY BINDING ARBITRATION: PLEASE READ THIS SECTION CAREFULLY AS IT AFFECTS YOUR RIGHTS

Agreement to Arbitrate: This Dispute Resolution by Binding Arbitration section is referred to in these Terms as the "Arbitration Agreement." You agree that any and all disputes or claims that have arisen or may arise between you and BusPatrol, whether arising out of or relating to this Terms (including any alleged breach thereof), any services provided, any advertising, any aspect of the relationship or transactions between us, shall be resolved exclusively through final and binding arbitration, rather than a court, in accordance with the terms of this Arbitration Agreement, except that you may assert individual claims in small claims court, if your claims qualify. Further, this Arbitration Agreement does not preclude you from bringing issues to the attention of federal, state, or local agencies, and such agencies can, if the law allows, seek relief against us on your behalf. You agree that, by entering into these Terms, you and BusPatrol are each waiving the right to a trial by jury or to participate in a class action. Your rights will be determined by a neutral arbitrator, not a judge or jury. The Federal Arbitration Act governs the interpretation and enforcement of this Arbitration Agreement.

Prohibition of Class and Representative Actions and Non-Individualized Relief: YOU AND BUSPATROL AGREE THAT EACH OF US MAY BRING CLAIMS AGAINST THE OTHER ONLY ON AN INDIVIDUAL BASIS AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS OR REPRESENTATIVE ACTION OR PROCEEDING. UNLESS AGREED TO BY BUSPATROL, THE ARBITRATOR MAY NOT OTHERWISE PRESIDE OVER ANY FORM OF A REPRESENTATIVE OR CLASS PROCEEDING. NOTWITHSTANDING THE FOREGOING, ONE (1) ARBITRATOR MAY BE APPOINTED TO OVERSEE CONSOLIDATED CLAIMS BROUGHT BY MORE THAN ONE PERSON OR PARTY. ALSO, THE ARBITRATOR MAY AWARD RELIEF (INCLUDING MONETARY, INJUNCTIVE, AND DECLARATORY RELIEF) ONLY IN FAVOR OF THE INDIVIDUAL PARTY SEEKING RELIEF AND ONLY TO THE EXTENT NECESSARY TO PROVIDE RELIEF NECESSITATED BY THAT PARTY'S INDIVIDUAL CLAIM(S). **To the extent that the dispute involves both timely filed class or representative claims and individual claims subject to this Agreement, the Parties agree to bifurcate and stay for the duration of the arbitration proceedings any such class or representative claims. If any provision of this Prohibition of Class and Representative Actions and Non-Individualized Relief section is found to be void, unenforceable, or unlawful for any reason, then (a) the unenforceable provision shall be severed from the agreement, (b) the remaining provisions in this Arbitration Agreement remain in full force and effect, and (c) the class or representative claims may be litigated in a civil court of competent jurisdiction.** Nothing in this Paragraph or in this Arbitration Agreement more generally is intended to waive non-waivable rights under the Private Attorneys General Act, Cal. Lab. Code § 2698 *et seq.*

Pre-Arbitration Dispute Resolution: BusPatrol is always interested in resolving disputes amicably and efficiently, and most user concerns can be resolved quickly and to the user's satisfaction by emailing customer support at info@busptrol.com. If such efforts prove unsuccessful, a party who intends to seek arbitration must first send to the other, by certified mail, a written Notice of Dispute ("Notice"). The Notice to BusPatrol should be sent to BusPatrol America LLC, 8560 Cinder Bed Rd #100, Lorton, VA 22079 ("Notice Address"). The Notice must (i) describe the nature and basis of the claim or dispute and (ii) set forth the specific relief sought. If BusPatrol and you do not resolve the claim within sixty (60) calendar days after the Notice is received, you or BusPatrol may commence an arbitration proceeding. During the arbitration, the amount of any settlement offer made by BusPatrol or you shall not be disclosed to the arbitrator until after the arbitrator determines the amount, if any, to which you or BusPatrol is entitled.

Arbitration Procedures: Arbitration will be conducted by a neutral arbitrator in accordance with the American Arbitration Association's ("AAA") rules and procedures, including the AAA's Supplementary Procedures for Consumer-Related Disputes (collectively, the "AAA Rules"), as modified by this Arbitration Agreement. For information on the AAA, please visit its website, <https://www.adr.org/>. Information about the AAA Rules and fees for consumer disputes can be found at the AAA's consumer arbitration page, <https://www.adr.org/consumer>. If there is any inconsistency between any term of the AAA Rules and any term of this Arbitration Agreement, the applicable terms of this Arbitration Agreement will control unless the arbitrator determines that the application of the inconsistent Arbitration Agreement terms would not result in a fundamentally fair arbitration. The arbitrator must also follow the provisions of these Terms as a court would. All issues are for the arbitrator to decide, including, but not limited to, issues

relating to the scope, enforceability, and arbitrability of this Arbitration Agreement. Although arbitration proceedings are usually simpler and more streamlined than trials and other judicial proceedings, the arbitrator can award the same damages and relief on an individual basis that a court can award to an individual under the Terms and applicable law. Decisions by the arbitrator are enforceable in court and may be overturned by a court only for very limited reasons.

Unless BusPatrol and you agree otherwise, any arbitration hearings will take place in a reasonably convenient location for both parties with due consideration of their ability to travel and other pertinent circumstances. If the parties are unable to agree on a location, the determination shall be made by AAA. If your claim is for \$10,000 or less, BusPatrol agrees that you may choose whether the arbitration will be conducted solely on the basis of documents submitted to the arbitrator, through a telephonic hearing, or by an in-person hearing as established by the AAA Rules. If your claim exceeds \$10,000, the right to a hearing will be determined by the AAA Rules. Regardless of the manner in which the arbitration is conducted, the arbitrator shall issue a reasoned written decision sufficient to explain the essential findings and conclusions on which the award is based.

Costs of Arbitration: Payment of all filing, administration, and arbitrator fees (collectively, the “Arbitration Fees”) will be governed by the AAA Rules, unless otherwise provided in this Arbitration Agreement. Any payment of attorneys’ fees will be governed by the AAA Rules.

Confidentiality: All aspects of the arbitration proceeding, and any ruling, decision, or award by the arbitrator, will be strictly confidential for the benefit of all parties.

Severability: If a court or the arbitrator decides that any term or provision of this Arbitration Agreement (other than the subsection (b) titled “Prohibition of Class and Representative Actions and Non-Individualized Relief” above) is invalid or unenforceable, the parties agree to replace such term or provision with a term or provision that is valid and enforceable and that comes closest to expressing the intention of the invalid or unenforceable term or provision, and this Arbitration Agreement shall be enforceable as so modified. If a court or the arbitrator decides that any of the provisions of subsection (b) above titled “Prohibition of Class and Representative Actions and Non-Individualized Relief” are invalid or unenforceable, then the entirety of this Arbitration Agreement shall be null and void. The remainder of the Terms will continue to apply.

Opt out: You have a limited right to opt out of this Arbitration Agreement (excluding choice of governing law and forum as specified in the General section below). Specifically, if you are a new user of our Services, you can opt out of this Arbitration Agreement within 30 days after you first accept the Terms. To opt out, you must send a timely email to info@buspatrol.com with your name, the email address for your account, and your username, and a request to opt out of arbitration. If you validly opt out, neither BusPatrol nor you will be required to arbitrate as a result of this (or any prior version of the) Arbitration Agreement, but the Terms (and any other agreements between us) will otherwise apply to you. Unless material changes are made to the arbitration provisions herein, you agree that modification of this Agreement does not create a renewed opportunity to opt out of arbitration (if applicable).

Future Changes to Arbitration Agreement: Notwithstanding any provision in this

Terms to the contrary, BusPatrol agrees that if it makes any future change to this Arbitration Agreement (other than a change to the Notice Address) while you are a user of the Services, you may reject any such change by sending BusPatrol written notice within thirty (30) calendar days of the change to the Notice Address provided above. By rejecting any future change, you are agreeing that you will arbitrate any dispute between us in accordance with the language of this Arbitration Agreement as of the date you first accepted these Terms (or accepted any subsequent changes to these Terms).

12. TERM AND TERMINATION

These Terms remain in effect while you use our Websites. We reserve the right, in our sole discretion, to deny access to the Websites, or terminate your use, at any time and for any reason, including violation of these Terms or applicable laws. If we terminate your access, you may not attempt to access the Websites through other means. We reserve the right to pursue legal remedies for violations of these Terms, including civil, criminal, and injunctive relief.

13. GENERAL

- (a) These Terms constitute the entire agreement between you and BusPatrol and govern your use of the Websites, superseding any prior agreements between you and BusPatrol with respect to the Websites. You also may be subject to additional terms and conditions that may apply when you use affiliate or third party services, third party content or third party software.
- (b) These Terms will be governed by the laws of the State of Delaware without regard to its conflict of law provisions. With respect to any disputes or claims not subject to arbitration, as set forth above, you and BusPatrol agree to submit to the personal and exclusive jurisdiction of the state and federal courts located within Wilmington, Delaware.
- (c) The failure of BusPatrol to exercise or enforce any right or provision of these Terms will not constitute a waiver of such right or provision.
- (d) If any provision of these Terms is found by a court of competent jurisdiction to be invalid, the parties nevertheless agree that the court should endeavor to give effect to the parties' intentions as reflected in the provision, and the other provisions of these Terms remain in full force and effect.
- (e) You agree that regardless of any statute or law to the contrary, any claim or cause of action arising out of or related to use of the Websites or these Terms must be filed within one (1) year after such claim or cause of action arose or be forever barred.
- (f) A printed version of this agreement and of any notice given in electronic form will be admissible in judicial or administrative proceedings based upon or relating to this agreement to the same extent and subject to the same conditions as other business documents and records originally generated and maintained in printed form.
- (g) You may not assign these Terms without the prior written consent of BusPatrol, but BusPatrol may assign or transfer these Terms, in whole or in part, without restriction.
- (h) The section titles in these Terms are for convenience only and have no legal or contractual effect.

14. NOTICE FOR CALIFORNIA USERS AND RESIDENTS

Under California Civil Code Section 1789.3, users of our Websites from California are entitled to the following specific consumer rights notice: The Complaint Assistance Unit of the Division of Consumer Services of the California Department of Consumer Affairs in writing at 1625 North Market Blvd., Suite N 112, Sacramento, California

95834 or by telephone at (800) 952-5210 or (916) 445-1254.